

The vision of Commit Global, which also reflects its quality policy, is the continuous development and expansion of the company's competences through a continuous process of learning and adaptation, aiming at the company's response to the challenges of the future, by providing proposals and solutions that meet the continuously growing and changing needs of its customers.

To that end, Commit Global has created a Quality Management System that conforms to the standards of ISO 9001, ISO 17100 and ISO 13485 and is committed to following specific processes, to having an effective communication with its customers, to the continuous improvement of the services provided, to the training of the company's staff, to monitoring the flow of services it provides and to minimizing customer complaints by taking appropriate preventive and corrective actions.

The constructive comments of our partners and customers regarding the quality of the provided services is welcomed and we acknowledge that their satisfaction can only be achieved through our continuous efforts.

It is important for Commit Global to have the necessary resources to support the Quality Management System and to provide the necessary knowledge to its staff, by utilizing its skills and abilities.

Commit Global encourages and supports communication, participation and creativity because the provision of quality services and the successful operation of the company is based on its people.

A handwritten signature in black ink, appearing to read "Spyros Konidakis".

**Spyros Konidakis, Chief Strategist**

Date: 06/03/2020